



## **Privacy Notice: Volunteers**

The Charity is committed to protecting the privacy and security of your personal information. This privacy notice describes how we collect and use personal information about you during and after you apply for a volunteering role with us, in accordance with the General Data Protection Regulations (GDPR).

It applies to all applicants for volunteering.

### **What is the purpose of this document?**

The Charity has a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. We are required under data protection legislation to notify you of the information contained in this privacy notice.

As part of any recruitment process, the Charity collects and processes personal data relating to volunteer applicants. The Charity is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

This notice applies to all individuals who are applying to volunteer for SCCCC. We may update this notice at any time.

### **Data protection principles**

We will comply with data protection law. This says that the personal information we hold about you must be:

1. Used lawfully, fairly and in a transparent way.
2. Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
3. Relevant to the purposes we have told you about and limited only to those purposes.
4. Accurate and kept up to date.
5. Kept only as long as necessary for the purposes we have told you about.
6. Kept securely.

### **What information does the Charity collect?**

The Charity collects a range of information about you. This includes:

- your name, address and contact details, including email address and telephone number;
- emergency contact details;
- details about your availability, commitment and particular areas of interest for volunteering;
- details of your qualifications, skills, experience and employment history;
- whether or not you have a disability for which the Charity needs to make reasonable adjustments during the recruitment process; and
- information about your entitlement to volunteer in the UK.

### **How is your personal information collected?**

We typically collect personal information about volunteer applicants in a variety of ways through the application and recruitment process. This data may come either directly from candidates or sometimes from an employment agency or background check provider. For example, data might be contained in application forms, CVs or resumes, obtained from your

passport or other identity documents, or collected through interviews or other forms of assessment, including online tests.

The Charity may also collect and use additional information from third parties including former employers, credit reference agencies or other background check agencies. This may include "special categories" of more sensitive personal information about you, such as:

- Information about your race or ethnicity, religious beliefs, sexual orientation and political opinions.
- Information about your health, including any medical condition, health and sickness records.
- Genetic information and biometric data.
- Information contained within any references obtained.
- Information about criminal convictions and offences.

The Charity will seek information from third parties only once an offer for a volunteering place to you has been made and will inform you that it is doing so.

Data will be stored in a range of different places, including on your application record, in HR management systems and on other IT systems (including email).

### **Why does the Charity process personal data?**

The Charity needs to process data to take steps at your request prior to entering into an agreement with you. It may also need to process your data to enter into an agreement with you. In some cases, the Charity needs to process data to ensure that it is complying with its legal obligations. For example, it is required to check a successful applicant's eligibility to volunteer in the UK before employment starts.

The Charity has a legitimate interest in processing personal data during the volunteer recruitment process and for keeping records of the process. Processing data from volunteer applicants allows the Charity to manage the recruitment process, assess and confirm a applicants suitability for volunteering and decide to whom to offer a volunteering role. The Charity may also need to process data from volunteering applicants to respond to and defend against legal claims.

The Charity may process special categories of data, such as information about ethnic origin, sexual orientation or religion or belief, to monitor recruitment statistics. It may also collect information about whether or not applicants are disabled to make reasonable adjustments for candidates who have a disability. The Charity processes such information to carry out its obligations and exercise specific rights in relation to volunteering.

For some roles, the Charity is obliged to seek information about criminal convictions and offences. Where the Charity seeks this information, it does so because it is necessary for it to carry out its obligations and exercise specific rights in relation to volunteering.

The Charity will not use your data for any purpose other than the recruitment exercise for which you have applied.

### **Who has access to data?**

Your information may be shared internally for the purposes of the recruitment exercise. This includes members of the recruitment team, interviewers involved in the recruitment process, managers in the business area with a volunteering vacancy and IT staff if access to the data is necessary for the performance of their roles.

The Charity will not share your data with third parties, unless your application for a volunteering role is successful and it makes you an offer. The Charity will then share your data with your referees to obtain references for you, background check providers to obtain

necessary background checks and the Disclosure and Barring Service to obtain necessary criminal records checks.

The Charity will not transfer your data outside the European Economic Area.

### **How does the Charity protect data?**

The Charity takes the security of your data seriously. It has internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

### **For how long does the Charity keep data?**

If your application for volunteering is unsuccessful, the Charity will hold your data on file for 6 months after the end of the relevant recruitment process. At the end of that period your data is deleted or destroyed.

If your application for volunteering is successful, personal data gathered during the recruitment process will be transferred to your volunteers file [and retained during your volunteering]. The periods for which your data will be held will be provided to you in a new privacy notice.

### **Your rights**

As a data subject, you have a number of rights. You can:

- access and obtain a copy of your data on request;
- require the Charity to change incorrect or incomplete data;
- require the Charity to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing; and
- object to the processing of your data where the Charity is relying on its legitimate interests as the legal ground for processing.

If you would like to exercise any of these rights, please contact [data@scccc.co.uk](mailto:data@scccc.co.uk)

If you believe that the Charity has not complied with your data protection rights, you can complain to the Information Commissioner.

### **What if you do not provide personal data?**

You are under no statutory or contractual obligation to provide data to the Charity during the recruitment process. However, if you do not provide the information, the Charity may not be able to process your application properly or at all.

### **Automated decision-making**

Recruitment processes are not based solely on automated decision-making.

### **Change of purpose**

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. We may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

### **No fee usually required**

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.